

Golden Mermaid Villa Manual v1.1



Ola, my name is **Anthony Liu**, but my friends call me Tiger. This is my villa, which I live in. I invite you into my home and let me show you my beautiful island of Sao Miguel.

Address:

Avenida Joaquim Maria Cabral n19,
Ribeirinha, 9600-313 Ribeira Grande,
Portugal



You can find my address in google under [Golden Mermaid Villa](#), it also can show up under the old name of Vila Laura, we are directly behind the Church or **Igreja da Ribeirinha** and next to **Filarmonica School**.

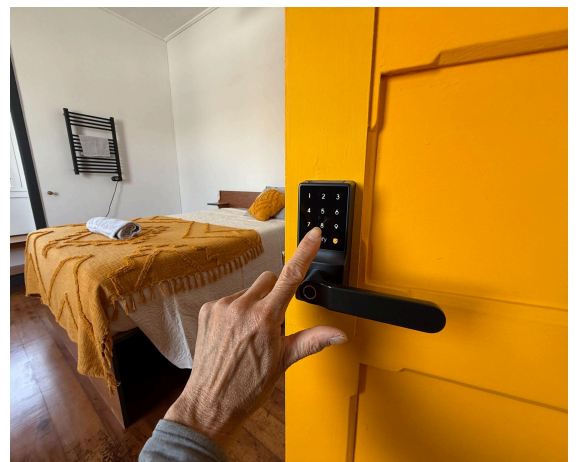


Parking: There are 8 parking spaces on the public street front of my villa. If all of the parking spaces are taken up, there is a huge public parking lot one block away on the same street you came in on. It is in front of the Middle School or next to the **Casa do Povo**.



Access: Key-free entree to the villa and individual rooms. Just let us know what **4 digit code** you would like and will program it in before your arrival, if not when once you get here.

Guest: If you reserved a room for one, but have two guests staying in the room, you will be charged the **€20** euro per night guest fee.



Rules: No Pets, No Kids, No Smoking,
Quiet Hours from 22:00 hrs to 06:00 hrs.

Internet: Fast internet of 330Mbps
download and 110 Mbps upload on a
mesh network of 4 nodes, one on each
floor and one outside, so there is only
one password for all 4 nodes. Good
coverage overall, but still some blind
spots due to the thick concrete walls.

Network: GMV

Password: Gmv#2024

Bathrooms: All bathrooms are shared,
except for the one in the suite. Use the
gray baskets in your room for your
clothes & toiletries. You can place them
on the white shelves in the bathroom.

Do not flush **Paper** down toilets, as they
will clog the septic system. We have two
Japanese style toilets with self-washing
features.



Early Check-in: If you're arriving very early, many flights come in at 6:00 hrs, you have to pay **€30** to check in early, but you must let us know in advance to see if the room will be available. **15:00** hrs is the earliest you may arrive without incurring the early check-in fee. You may also use the free luggage storage at any time with-out early fee.

Departure: 11:00 hrs is the check out time. We also have a luggage storage area, if you are leaving late.

In the event that something is broken, lost, or malfunctions, please let me know immediately so that I can replace it before the next guest arrives. I understand that accidents happen and will work with you to assess any damages if necessary.

Amenities: All amenities are now included with your hotel stay except for the **Spa Package & E-bike Rental**

- Fully stock commercial kitchen
- Separate beverage kitchen
- Huge dining room with LED World Map
- Home theater with 100 inch TV
- Game room with Foosball table
- Reading library with books about Azores
- Outdoor BBQ grill with wood included
- Several outdoor dining and sitting area
- Washer and dryer with detergent included
- Vegetable garden that you can pick from



Loaning Library: You can sign out items such as: umbrellas, picnic backpacks, walking poles, yoga mat, rain coat for no cost, as long as you return it clean and in original condition.

Spa Package: Additional fee of **€5** per day for the use of the Nordic Therapy of sauna, cold shower, and jacuzzi. Please let us know **12 hours** in advance of use, so we can turn on the heaters.

Drink bar: Fully stock coffee and Tea station. Any alcoholic drinks are extra.

Kitchen: Fully stocked commercial kitchen with large grill top, high power induction stove, and big convection oven, commercial dish washer, microwave.

Windows: Do not remove bug screens. Close and lock windows to prevent rattling in the wind.

Heating & Cooling: Each bedroom has an adjustable ceiling fan. It also has a towel heater, as the towels will not dry overnight due to the high humidity.

Air Conditioning: is available in the dining room and home theater.



TV: Home Theater with 100 inch TV with Netflix, local TV, Prime Video and HBO Max is also available.

Laundry: Large 15 KG washer and 2 dryer (18 & 6 kg), plus outdoor drying lines. Detergent included.

Bikes: 2 E-Mountain Bike, perfect for climbing hills. Which includes the use of a helmet. €10 per hour, max €50 per day. (You will be responsible for damage done to the bikes.)

Pillow Library: We want you to have a great night sleep, so we have 7 different pillows: Smart Grid, Down-Feather, Orthopedic, Water filled, Bamboo, MicroGel, Standard Polyester.

Contact us: If you have any additional Questions. E-mail us at booking@goldenmermaidvilla.com or call us at:
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Or chat on our website:
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